



| | |
|---------|------------------------------|
| Subject | Chair's Report |
| Date | 8 th October 2018 |
| Author | Jonathan Wells |
| Purpose | For discussion |

In the past three months, progress has continued in developing our ways of working in SUN as a new independent Community Interest Company and in delivering the performance expected by our commissioners.

In my role as chair I have continued to promote the work of SUN and remind partner agencies of what we can offer. This summer I was asked to take on the role of vice chair of the Mental Health Delivery Group. This is chaired by Dr Emma Tiffin Mental Health GP lead at the Clinical Commissioning Group (CCG), and politically is the most important mental health group in the county. It is not entirely clear whether my appointment relates to my role in SUN or to my other roles with Healthwatch and Rethink Carer Support; in a way what is important is that all these roles are about amplifying the public voice in health and social care – something to which I remain absolutely committed.

Achievements this summer from my point of view have included:

- Better joint working with CPFT over obtaining patient feedback on the newly named Primary Mental Health Care Service (formerly PRISM). This is enabling us to produce more powerful reports on how this big new service is experienced.
- Good performance, based on consistent data inputting, against our performance indicators
- Agreement of a new logo and standard templates as part of our branding exercise

- Further work to agree memoranda of understanding with partner agencies; in the case of CPFT this has proved frustrating and the delay has now been escalated to the CCG

I am very grateful to all SUN colleagues –above all, LS – for their dedication and professionalism over the past three months that has driven these achievements.

Challenges this summer have included:

- Co-operation with partner agencies over evaluation projects is still inconsistent, and this can negatively affect our ability to complete projects that are both without delays and of maximum impact
- Our rebranding exercise has overrun, leading to delays with literature such as new crisis cards being printed and distributed; when the project is completed we will reflect on what we could have done differently
- Despite LS's efforts, our grant agreement 2018/19 is still not finally signed off by our commissioners (although there are no major outstanding issues)
- Internally, I think we still have work to do to confirm our mutual roles, to be as one over what are key tasks are and how we will fulfil them, and to be clearer about what we can reasonably expect of each other so that we pull together with one common purpose as effectively as possible

My main priority in quarter 3 – picking up on the final point above – is to ensure that by the time 2019 begins we have a shared vision and a shared sense of how we will achieve it.