

People who cannot access NHS111 Option 2 First Response Service (FRS) Wisbech – Any age.

Are you ringing between 9am and 5pm?

Yes



No



Call your team!
If you are not under a team, call 01733 776029
Can a safe plan be agreed?

**Call the Crisis Team:
01733 776029**

Yes



No



No need for FRS

Staff member will contact FRS to request support



Crisis team to take contact details/name/DOB and inform caller FRS will contact within one hour



Staff member to pass details to FRS