## People who cannot access NHS111 Option 2 First Response Service (FRS) Wisbech – Any age.

## Are you ringing between 9am and 5pm?

Yes



No



Call your team!

If you are not under a team, call 01733 776029

Can a safe plan be agreed?

**Call the Crisis Team:** 

01733 776029

Yes



No need for

**FRS** 

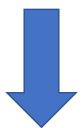
No



IVO

Staff
member will
contact FRS
to request
support

Crisis team to take contact details/name/DOB and inform caller FRS will contact within one hour



Staff member to pass details to FRS