



Board of Directors

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| Subject | Executive Director's Report |
| Date of Meeting | 13/02/2020 |
| Author | Lois Sidney |
| Purpose | For Discussion |

Quarter 3 workstreams:

- Primary Care Mental Health Evaluation – Report Completed
- Locality Team Evaluation – Report completed
- Winding Road – Interim report completed
- Networking, promoting our work and ourselves
- Gathering Feedback from service users around MH and D&A
- Exemplar Peterborough workstream
- Mental Health in the workplace
- The Winding Road project commencing part 2
- Weekly staff blog sharing where we are and what we are doing
- Mental Health Employment
- Peri and Postnatal Mental Health
- Live Q&A for D&A commissioner
- PRISM Senior Leadership Group

Quarter 3 Achievements:

We gathered feedback from 207 people against a target of 125. We gained 15 new members and have agreed with the commissioners to replace this KPI with a meaningful engagement KPI. Meaningful engagement this quarter includes 59 service users against a target of 25 engaged in amongst others, the following:

- Service users attending strategic meetings (Good Life Board, DD strategy Meeting)
- Service user attending a service managers meeting
- 5 carers participating in the carers retender
- 5 service users participating in the Mill Road Fayre
- 7 service users participated in The Winding Road project
- Service Users facilitating a music jam at The Edge Cafe
- 2 service users attending Leadership for Change training
- 1 service user popping into the office for a chat and a cup of tea
- 2 service users attending Hack week
- 3 service users sitting on the Head of Mental Health interview panel CCC

- Service Users videoing their conversation for Youtube/FB
- 7 service users involved in a perinatal care project

We have service users attending meetings and have continued to represent at strategic meetings and events across the county.

We have attended events across the county such as HMPO's mental wellbeing days, colleges and PPGs.

We have finished our evaluation period of the Peterborough and Wisbech Locality teams and the report has been produced and sent to service leads and commissioners

We have maintained and continuously improved the Keep Your Head website as well as our own.

We have again seen month on month increases in our online presence and engagement, the engagement figures for social media are separate to our feedback figures.

Interim report for Winding Road has been published.

PCMH report has also been published this quarter and sent to commissioners and service lead

We have met with the new PCMH lead Kevin Rowland and look forward to a positive working relationship moving forward

Challenges:

No response from Locality teams about the report.

Public Health have not contributed towards the cost of the KYH apprentice despite The SUN Network [is](#) chasing this money.

Performance against KPI's

SUN - Key Performance Data Grid 2019/2020

| area | detail | Q1 | Q2 | Q3 | Q4 | Year to Date | EoY target | RAG rating |
|-----------------------|---|------------|------------|------------|----|--------------|------------|------------|
| Views gathered | Substance Misuse | 30 | 37 | | | | | |
| | Mental Health | 98 | 127 | | | | | |
| | Both eg. dual diagnosis | 41 | 30 | | | | | |
| | Total | 169 | 194 | 207 | | 570 | 500 | |
| | Peterborough | | 19 | | | | | |
| | Cambridgeshire | | 147 | | | | | |
| | Other/Unknown | | 28 | | | | | |
| | Total | 169 | 194 | 207 | | 570 | 500 | |
| Members | Members formally signed up | 37 | 21 | 15 | | 73 | 150 | |
| Meaningful Engagement | | | 34 | 59 | | 93 | 100 | |
| Reports | Evaluation completed, report written and actions by provider stated | 2 | 2 | 3 | | 7 | 8 | |

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|-----------------------------|------------|--|---|--|--|---|---|--|
| Memorandum of Understanding | Signed off | | 2 | | | 2 | 4 | |
|-----------------------------|------------|--|---|--|--|---|---|--|

MoU in progress – Everyone Health

Focus from this Quarter:

- Vlogging – We are looking at ideas to create a vlog or add to our Youtube channel some lived experience stories and celebrating our own successes such as the completed D&A commissioners Q&A. Service Users have been vlogging for us
- To continue to involve service users in a meaningful way
- Social media – we will be looking to ensure we promote our own work and achievements
- To have two more MoU's with relevant services

Focus for Quarter 4:

- Commence Winding Road Interview 2
- Find news ideas and ways to engage people, this may include a signposting and feedback group – Holding a Blue Monday event and joined numerous FB community groups
- Exemplar work
- Finding the people that fall into the gaps of services and hearing from them – FB is helping find these people
- Ensuring Co-production with all our partnership working commitments. Supporting only meaningful engagement

For approval:

- 2020/21 budget